

NJMS iPad Setup Instructions 2026

1 Turn on your device

Press and hold the device's power button on the top right until you see the Apple logo. You will then see 'Hello.' Follow the steps to get started. When asked, choose your language, Then tap your country, Choose Appearance.

2 Select Set Up without Another Device

When you get to the Quick Start screen, select Set Up without Another Device.

3 Activate your device

Connect to a Wi-Fi network to activate and continue setting up your device. If on campus, choose RUHealthSciences

4 Remote Management

Rutgers University will automatically configure your iPad on the next screens. Select -> Next "Enroll this iPad"

5 Location Services

Enable Location Services to help find lost/stolen devices. "Turn on Location Services"

6 Welcome to iPad

Select Comp Portal App.

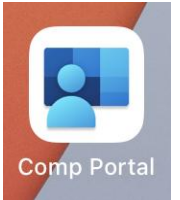


7 Sign in to Microsoft Intune

Launch the Company Portal App.

Sign in with your NetID@njms.rutgers.edu and password. Company Portal will take you through a series of steps.

- If DUO is enabled, you will need to verify and approve
- Get notified so you don't lose access -> Select OK
- "Comp Portal" would like to send you notifications -> Select Allow
- Set up Rutgers University Access
- Get your device managed -> Select Begin
- Check device settings -> Select Continue
- Set a password -> Swipe up to go back to home page
- iPad will prompt for you to enter passcode within 59 minutes -> Select Change Now
- Enter New Strong Passcode with 6 or more letters/numbers including 0 and special characters (#&!) -> Continue and Re-enter to Set Passcode
- Select Company Portal App again -> Select Retry for Set a Password
- You're all set! -> Select Done



8 Rutgers Connect/Email

Go to Settings and when prompted Enter the password for the 'Rutgers Connect' Exchange Account: NetID@njms.rutgers.edu and select OK.

9 Sign in with your Apple ID

Go to Settings and Select Sign in to your iPad

Enter your Apple ID and password. When you sign in with your Apple ID, you might be prompted for a verification code from another Apple device.

If you do not have one, you will need to create a new account.

You will be prompted to enter your device Passcode (that was set in Step 7) -> Select Done.

10 iPad Setup Complete

Apps and weblinks will begin to populate and download on your device. Please stay connected to internet, it could take up to an hour. You can add Face ID in Settings. Note: you may need to complete an iOS update if apps do not start downloading.

